

# ARMADALE GROUP PRACTICE

## URGENT PRESCRIPTION POLICY

Urgent requests for medication will only be considered from the medications listed below; no other medications will be treated as 'urgent'. This is a decision made by the GP Partners to ensure safe prescribing. The Admin Team cannot override this decision.

The turnaround for repeat prescriptions is **TWO** working days. Prescriptions that are not on a patient's repeat list can take longer to process.

It is the patient's responsibility to ensure that they are requesting their repeat prescriptions in a timely manner to ensure that they do not run out of their regular medications.

### **Inhalers**

### **Epilepsy medication**

### **Insulin**

### **GTN spray**

**Blood thinners** – eg warfarin, apixaban, rivaroxaban, dabigatran, edoxaban, clexane, clopidogrel

**Water tablets-** eg Furosemide, Bumetanide

**Transplant medication for transplant patients** (if normally supplied by GP)

**Hydrocortisone tablets or long term prednisolone**

**Epipen** (or similar auto-injectable adrenaline preparations)

**Medication for Parkinson's disease** – eg Sinimet, Madopar, Stalevo

**Antipsychotics-** quetiapine (biquelle), olanzapine, risperidone, amisulpiride, aripiprazole, chlorpromazine

### **Palliative care medication**

Urgent prescriptions will be sent electronically to the patient's nominated pharmacy by 5.30 pm on weekdays.

### Hospital requests

If you have an urgent request for medication from the hospital, this should have been provided to you by the hospital either through the hospital pharmacy or by a prescription given to you in the outpatient department or upon discharge. Unless it is a medication listed above, you will need to make contact with your Consultant (normally via their Secretary) or the ward to obtain a supply of the medication.

If you have been given a routine request for medication from the hospital, this will take 2 working days, in line with the normal routine repeat prescription process.

### Emergency supply from Pharmacists

Please note that all patients can obtain a short emergency supply of prescription medications from a registered retail pharmacy. They will need to be seen face-to-face, will need proof of identity and proof that they have received the medicines they are requesting before on prescription. There may be a charge for this as it is not an NHS service. **This may only be available when your GP Practice is closed.** Further information can be found at <https://www.nhs.uk/common-health-questions/medicines/where-can-i-get-an-emergency-supply-of-medicine/>

### Over-the-counter Medication

In line with the latest NHS guidance, we will be phasing out the prescribing of common medication available cheaply over-the-counter in Pharmacies unless needed for a defined long-term medical condition. This will include paracetamol, Calpol, medication for diarrhoea and constipation and medication for head lice.

Further information can be found at <https://www.nhs.uk/common-health-questions/medicines/why-cant-i-get-prescription-over-counter-medicine/>

Thank you for your understanding.